User Group 1 "PostalOne! / SASP / Intelligent Mail" Minutes September 18, 2014

Minutes by Agenda Items

All meeting documentation has been posted to the MTAC Issue Tracking System (MITS) located at https://ribbs.usps.gov/mits/. Please see instructions at the end of this document for access to the site.

Welcome and Opening Remarks (Kathryn Mackey)

♣ Patch Release 38.1.2 Notes (Kathryn Mackey / IT)

The release notes were reviewed and have been posted to https://ribbs.usps.gov/intelligentmail_schedule2014/releases/aug_sept2014/releasen otes.cfm.

The following item was removed from this release due to performance issues and will be rescheduled at a later date.

• MicroStrategy reporting has been updated to handle an issue that caused post-Induction error data prior to September 2014 to be inconsistent and potentially incorrect. The incorrectly reported error data during this timeframe affected the Mailer Scorecard, the elnduction Reports and the Postage Assessment Reports. The defect was a result of elnduction error code changes in a previous release that were not carried over to the reports. **5199** (12431-R)

Question

Should mailers wait until October to use the MicroStrategy reports? No, there are still outstanding issues that may cause metrics to be off. USPS is working to resolve those issues.

Can the schedule for SASP items for repair in future releases be provided to the group? USPS will provide the list to the group.

Status of R 39 November 9, 2014 Release CAT Mailers Call (Terry Purcell / Gerri Price)

Uni announced the kickoff of Release 39.0 CAT Mailers Call. She requested interested mailers to stay after the UG 1 call to discuss the meeting. The kickoff meeeting is scheduled for Monday, September 22, 2014 from 11:00am to 12:00noon EST. Meetings will be held Monday, Wednesday and Friday during CAT testing.

Impb Non-Compliance for Non-eVS (John Hwang / IT)

John provided answers to the questions discussed at the last meeting. The updated presentation will be sent along with the minutes and other meeting documentation.

Question

How will mailers know how many pieces are non-compliant? Modify the current scorecard (or create a new reporting template) and provide a 'non-eVS IMpb compliance report' to the mailers.

Nonprofit Data Repair Status (Ana Cikowski)

Ana reviewed the customer handout for Nonprofit Mail Service Providers. It was requested to add a note informing mailers they must move to eDoc by April 15, 2014. Ana will speak with upper management regarding the date and add once she receives confirmation. This handout will be sent along with the minutes and other meeting documentation.

Display of Earned Value Credit Postage Statement

In future releases, USPS will clean up the mailer's view when download. It will be enhance the postage statement receipt change as to what total amount will be credited.

UG1 Issues List (Kathryn Mackey)

The issues for the defected during the month of September were reviewed. An updated copy will be sent along with the minutes and other meeting documentation.

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MTAC Issues Tracking System (MITS)

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 - 1. Business Customer Gateway
 - 2. National Customer Support Center RIBBS (listed under "Customer Support")
 - 3. MTAC (next to the last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links"

http://ribbs.usps.gov/index.cfm?page=mtac

- 4. Sign on with user name UG 1
- 5. Send an email to MTAC_UG1@usps.gov to obtain a password.
- 6. Click on User Group
- 7. Search on User Group Issue Number 1
- 8. Click on View Minutes

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